

Tender Questions & Answers

FROM:	DANISH REFUGEE COUNCIL
Tender No:	RFP-SOM-CO-2025-009
Tender Title:	provision of Cash Transfer and Financial Ser
Tender Issuing Date:	07-10-2025
Tender Closing Date:	28-10-2025

Danish Refugee Council Somalia has in reference to above tender period received the following questions

to the Tender, and hereby provides responsive answers by best endeavour to all relevant Vendors & Suppliers.

#	Enquiries to the Tender		
	Date	Question	Answer
1	12-10-2025	<p>Upon reviewing the submission requirements, we noticed that the file size limitation for documents is set at 4MB for email submission. Unfortunately, we are unable to meet this size restriction as the documents we need to submit are primarily scanned files, which cannot be compressed further without compromising their clarity and readability.</p> <p>Additionally, we understand that the provided link to the DRC resources portal has a capacity of 10MB, but even with this limit, our documents would still exceed the maximum allowed size. Given these challenges, sending multiple emails to submit all required documents may cause confusion and complicate the review process.</p> <p>Could you kindly advise on how we should proceed in this case? Would it be possible to request an alternative method for submitting our documents or an increased file size limit?</p>	<p>It is fine to send multiple emails and you can label them in sequence – (RFP-SOM-CO-2025-009 – Technical Bid #1 , #2, #3 etc.).</p> <p>You could also upload the files to a shared link and provide the link in your submission email, we are happy to download the documents. But note that DRC will not be liable in the event that DRC is unable to access or download shared files.</p>

2	22-10-2025	<p>We would like to seek clarification regarding the "Date Work Completed" field. Should we enter the organization's contract expiry date, given that the contract is still valid? We are unsure and would appreciate your guidance.</p> <p>Additionally, for the "Value of Contract" field, we've noticed that many of the organizations we work with do not emphasize a specific amount. Would it be acceptable to instead provide the total amount disbursed over the past five years?</p> <p>regarding the forms below, we noticed there is no designated space for a signature and stamp. Could you please advise where we should place the signature, stamp, and any other relevant information?</p> <p>1- Annex H2 -RFP Application Form - Lot 2- Mobile Money 2- Annex G - Past Experience and Reference 3- Annex F - Terms of Reference (ToR) for Financial Service Providers in SOM</p>	<p>Please see responses to your enquiry below</p> <ul style="list-style-type: none"> - Date Work completed – Refers to the Contract Expiry date. If its ongoing you can indicate a future date - Contract Value – Yes you can indicate an average amount disbursed over the term of the referred contract - For all the Documents that do not have specific designated signature and stamp areas, please do sign and stamp on the last page or at the end of the document

On behalf of DRC

Yours sincerely,



Michael Wudiri
2025.10.23 08:47:25 +03'00'

23-10-2025